

## **SECTION 10 WATER METERS**

### **10.1 All Water Services Shall Be Metered**

Each water service from curb stop or meter pit, to the property shall be metered. The Authority reserves the right to determine the size and location of the meter.

### **10.2 Service Fee**

All water meters will be furnished by the Authority upon payment of a service fee equivalent to the cost of the meter and yoke and shall be installed under the supervision of the Authority, and will remain the property of, and under the control of, the Authority and shall be accessible. See Section 21 for the appropriate fees.

### **10.3 Location**

After the applicant has provided space for the meter, which will be readily accessible and will provide proper protection for the meter, and has had the plumbing arranged to receive the meter at a convenient point approved by the Authority will have the meter set. In cases where it is not practical to place the meter within a building, a brick, concrete or other approved meter box or pit, fitted with a suitable and approved type of iron cover, shall be built inside the property line by the customer. The size and dimensions of the pit or box shall be approved by the Authority, provide adequate access to the meter and permit its ready installation or removal. Meters shall be capable of being read on the outside of the premises being serviced.

### **10.4 Valves Required**

A wheel handled round way stop-cock or gate valve, shall be placed by the customer on the service line directly ahead of the meter, and a stop and waste cock or valve on the outlet side of the meter. A suitable and approved check valve should be placed by the customer, between the stop and waste cock or valve and meters. When a check valve is installed, a safety valve should be inserted at some convenient point in the house piping, to relieve excess pressure due to heating water.

### **10.5 Responsibility for Damage**

Meters will be maintained by the Authority. Damage resulting from freezing, hot water or external causes due to the negligence shall be paid for by the customer.

### **10.6 Cost of Reinstallation**

The customer shall pay a charge for changing a meter because of damage in any way due to the negligence of the customer. The charges shall be as listed in Schedule 5, Section 21.

### **10.7 Minimum Charge**

Each meter is installed with a fixed minimum quarterly charge in accordance with the adopted rate schedule. Such minimum charge shall be nonabateable for nonusers of water and noncumulative against subsequent consumption. In the case of fractional period bills, covering less than a quarter, minimum charges and allowance shall be prorated.

### **10.8 Authority To Be Notified When Meter Not Working**

The customer shall immediately notify the Authority of an inoperative meter.

### **10.9 Registration Conclusive**

The quantity recorded by the meter shall be conclusive on both the customer and the Authority, except when the meter has been found to be inaccurate or has ceased to register. In such cases, the quantity may be determined by the average registration of the meter when in proper working condition.

### **10.10 Disputed Account**

In the event of a disputed account involving the accuracy of a meter, such meter will be tested upon the request of the customer, in conformity with the provisions of the Rates, Rules and Regulations. If when so tested, the meter is found to have an error in registration of four percent or more, the bills will be increased or decreased accordingly.

### **10.11 Request Test**

When a meter is removed, after installation, at the request of the customer, for testing, the following regulations shall apply:

The Authority shall, upon written request of a customer, and if he so desires, in his presence or that of his authorized representative, make a test of the meter accuracy. When a customer desires, either personally or through a representative, to witness the testing of a meter, he may require the meter to be sealed in his presence before removal which seal shall not be broken until the test is made in his presence. If the meter so tested, shall be found to be accurate within the limits specified in 10.10, a fee determined from Schedule 4, Section 21 shall be paid to the Authority by the customer requiring such test, if the meter is faulty, then the cost thereof shall be borne by the Authority, when making such request, the customer shall agree to said terms.

A report of such test shall be made to the customer and a complete record of such test shall be kept by the Authority. The amount of the fee is listed in Schedule 4.

### **10.12 Turn Off Without Authority**

Neither the customer nor any plumber or other person shall turn the water on or off at any corporation stop, curb stop, or meter valve; or disconnect or remove the meter, or permit its disconnection or removal, without the written consent of the Authority.

### **10.13 Tampering With Water Meter**

Where the meter has been inspected and found to have been removed, damaged or tampered. the customer will be notified by letter that a service charge will be required to repair the meter. If the customer refuses entry to the premises, service will be discontinued and an additional fee will be charged to restore the service.