

SECTION 2 DOMESTIC SERVICE

2.1 Service to New Customers Through Existing Connections

2.1.1. No new service will be extended by the Authority until the applicant has paid all charges due by the applicant at any premises now or heretofore occupied by him.

As water and sewer charges are municipal liens, all charges will be submitted by the Authority prior to the date of settlement and verified in written form to the title company or whatever authorized agent is processing the transfer of property. The title company shall be obligated to clear all water and/or sewer charges outstanding on the property. In the event that charges are not paid at settlement, those charges shall remain on the account as a lien against the property.

2.1.2 The Authority shall charge a search fee (Schedule 2, Section 21) for water and sewer on each account. Search fees are due upon presentation. Failure on the part of the title company or the proper authorized agent to pay the search within 20 days of presentation shall result in the discontinuance of Authority lien information.

2.1.3 Search Fees will be charged for information in areas in which there is no existing water or sewer service.

2.1.4 No Authority approval will be given to the Building Inspector for issuance of a Certificate of Occupancy until the Authority has certified that the meter and water and sewer lateral systems have been installed in accordance with the Authority Rates, Rules and Regulations.

2.1.5 Under no circumstances shall any fixture be installed in a building or dwelling at an elevation lower than the front curb elevation or the street centerline elevation, whichever is higher, unless special precautions are incorporated into the new fixture installation to prevent surcharging of the fixture installation from the sanitary sewer main because of high flow or blockage. Owners of houses where the Authority has deemed it necessary that such precautions had to be installed, will be notified by certified mail of the requirement for the installation of that check valve system and they will be advised that they own the system and its maintenance is their responsibility and that the Authority cannot be held responsible for any damage as a result of its malfunctioning.

2.1.6 The initial billing date of a newly constructed home will be the date of the Certificate of Occupancy or the date of settlement, whichever is first.

2.2 Landlord-Tenant Responsibility

All charges for sewer and water are a lien against the property and therefore the responsibility of the owner.

2.3 Discontinuation of Customer Service

In the event that a sewer lateral service will be permanently discontinued, the Authority shall be notified in writing that the service billing shall be terminated. The sewer lateral shall be

permanently sealed watertight in a manner subject to the approval of the Engineer or Superintendent.

2.4 Tampering with the Meter

Where the meter has been inspected and found to have been removed, damaged or tampered with, the customer will be notified by letter that a service charge will be required to repair the meter (See Schedule 4, Section 21). If the customer refuses entry to the premises, service will be discontinued and an additional fee will be charged to restore the service.

See Section 9.13 for Policy on Blockages.

